



March 5, 2009

Dear Mr. Nguyen,

We are in receipt of various letters from you dated February 23, 24, and March 4, 2009. Thank you for bringing these matters to our attention. We will look into the allegations you have raised and will handle it in accordance with our policies and internal procedures. If we have any further questions, we will contact you directly.

Best regards,

A handwritten signature in black ink, appearing to read 'Gail Uy', with a stylized flourish at the end.

Gail Uy

**OUR VISION**

To be the premier packaging, test and back end supply chain solutions provider delivering best in class service in our chosen markets.

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